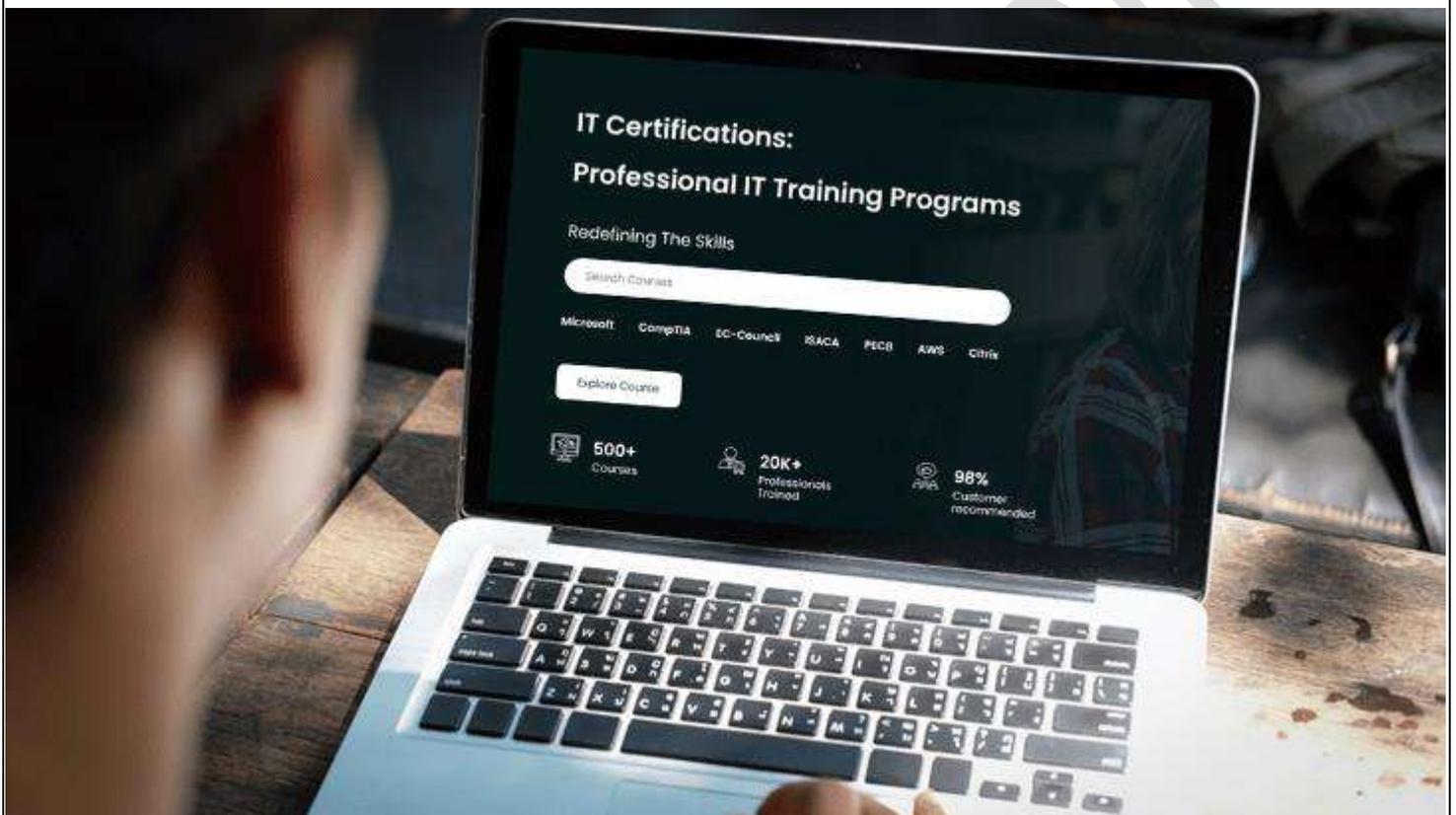




Redefining The Skills



PL-7008: Create agents in Microsoft Copilot Studio Training

DURATION: 1 DAY

Course Description

PL 7008 is focused on creating advanced conversational agents with the use of Microsoft Copilot Studio. This course comprehensively covers integrating generative AI and setting up copilots with the help of tools like Dataverse and Power Automate for Teams. The training also includes practical labs, that help in gaining experience in AI-powered bots and optimizing conversational flows that advance the expertise in AI.

Note: Students have to bring their own copilot license.

Who should attend this course?

- Power Platform App Maker
- Power Platform Developer Consultant

What you will learn

- Build an initial copilot with Microsoft Copilot Studio
- Manage topics in Microsoft Copilot Studio
- Work with entities and variables in Microsoft Copilot Studio
- Create a copilot with Microsoft Copilot Studio and Dataverse for Teams
- Guided Project - Create copilots with Microsoft Copilot Studio

Prerequisites

- Candidates for this credential should be familiar with data modeling concepts in Microsoft Dataverse and with Copilot Studio.

Curriculum

Module 1: Build an initial copilot with Microsoft Copilot Studio

- Microsoft Copilot Studio
- Generative AI features
- How to build a copilot by using Microsoft Copilot Studio
- Deploy a copilot

Module 2: Manage topics in Microsoft Copilot Studio

- Use topics to create and manage conversation paths in a bot
- Work with topic triggers and conversation nodes
- Add branching to a topic
- Use system topics and create topics from content
- Set up fall-back topics to handle unrecognized user input

Module 3: Work with entities and variables in Microsoft Copilot Studio

- Understand entities and custom entities
- Learn about variables across topics

Module 4: Enhance Microsoft Copilot Studio copilots

- Initiate Power Automate flows directly from topics in your copilot
- Configure copilot to pass conversations to applications such as Omnichannel for Customer Service
- Extract content from support pages and configure it into copilot topics that you can use in conversations

Module 5: Create a copilot with Microsoft Copilot Studio and Dataverse for Teams

- Learn how to create a copilot
- Discover how the copilot can call Microsoft Power Automate actions to retrieve data from Dataverse for Teams
- Publish the copilot to your team or the whole company

Module 6: Guided Project – Create copilots with Microsoft Copilot Studio

- Microsoft Copilot Studio and Conversation Booster features
- How to build a copilot by using Microsoft Copilot Studio to generate topics, trigger phrases, and responses
- Lab: Create custom tables
- Lab: Build a bot in Microsoft Copilot Studio with the new AI capabilities
- Lab: Create and manage topics
- Lab: Set up Generative AI

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