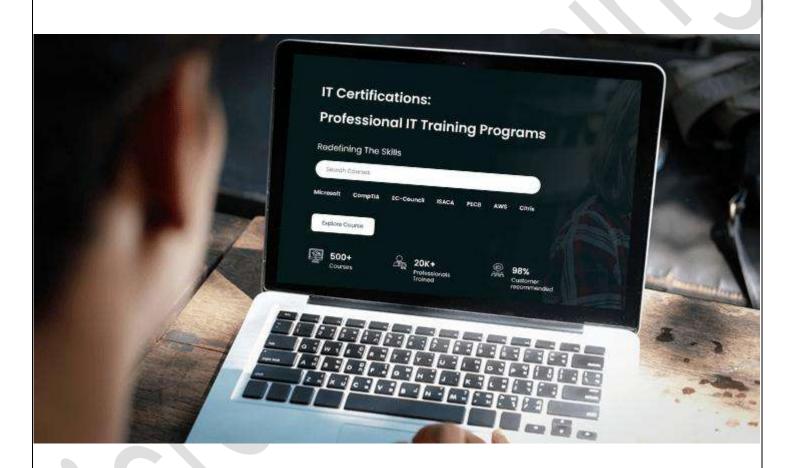


Redefining The Skills



MB-920T00: MICROSOFT DYNAMICS 365 FUNDAMENTALS (ERP) TRAINING

**Duration: 1 Day** 



### **Course Description**

MB 920T00: Microsoft Dynamics 365 Fundamentals (ERP) Training is suitable for professionals who have broad exposure to enterprise and resource planning. This course provides a comprehensive understanding of how Dynamics 365 can help business streamline their supply chain, HR, and finance.

After completing this course, one will become familiar with business owner skills in ERP, business users, and functional consultants, and learn about the core capabilities of operations apps and finance.

This training is designed based on the objectives of the course variant MB 920T00 A.

### Who should attend this course?

Given below are professionals who can use Microsoft Dynamics 365 Fundamentals (ERP) Training to upskill their current positions:

- Business Stakeholders
- Project Managers
- Operations Managers
- HR personnel
- Supply Chain Managers
- Finance Professionals
- Business Analyst

### What you will learn

- Describe the capabilities and functionality of Dynamics 365 Finance
- Describe the capabilities and functionality of Dynamics 365 Commerce
- Describe the capabilities and functionality of Dynamics 365 Human Resources
- Describe the capabilities and functionality of Dynamics 365 Project Operations (ERP)
- Describe the capabilities and functionality of Dynamics 365 Supply Chain Management

#### **Prerequisites**

- Professionals pursuing this course shall have an understanding of cloud computing is helpful, but it is not mandatory.
- Students pursuing this course should have a fundamental understanding of financial principles and business operations.

### **Curriculum**

### Module 1: Describe the finance and operations apps

- Describe enterprise resource planning (ERP)
- Describe use cases for finance and operations apps
- Describe the finance and operations apps user interfaces
- Lab: Navigate the finance and operations apps

### Module 2: Describe reporting and integration capabilities in finance and operations apps

- Describe built-in reporting capabilities
- Describe options for analyzing data

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- Describe options for working with data in Microsoft Office
- Describe integration capabilities with Microsoft Power Platform
- Describe business events
- Lab: Excel integration

### Module 3: Explore Microsoft Dynamics 365 Finance core capabilities

- Describe Dynamics 365 Finance core capabilities
- Describe Finance capabilities, features, and use cases
- Describe organization and legal entities
- Describe number sequence functionality
- Describe Finance tax capabilities
- Describe cost accounting concepts

### Module 4: Describe the general ledger in Dynamics 365 Finance

- Describe chart of accounts, including main accounts and classification
- Describe financial dimensions and dimension set concepts
- Describe periodic financial processes
- Describe journaling concepts
- Lab: Create a main account

### Module 5: Describe accounts payable and accounts receivable in Dynamics 365 Finance.

- Describe core accounts payable components, including vendors, purchase orders, and vendor invoices
- Describe vendor payments and settlements, including three-way matching concepts
- Describe core accounts receivable components, including customers, customer invoices, and free text invoices
- Describe credit and collection processes
- Describe revenue recognition

## Module 6: Explore expense management, fixed asset management, and budgeting in Dynamics 365 Finance

- Describe cash and bank management concepts
- Describe expense management, including cash advances and mobile workspaces
- Describe fixed asset management, and fixed asset creation, acquisition, and depreciation
- Describe budgeting capabilities

### Module 7: Describe the general capabilities of Dynamics 365 Supply Chain Management.

- Describe product master records and product variants
- Describe trade agreements and discounts
- Describe the procure-to-pay process
- Describe the order-to-cash process
- Lab: Create a product
- Lab: Create a purchase order

# Module 8: Describe warehouse and inventory management capabilities in Dynamics 365 Supply Chain Management.

- Describe costing methods, including standard costing, weighted averages, last in, first out (LIFO), and first in, first out (FIFO)
- Describe use cases for Warehouse Management Systems (WMS) and warehouse configuration options, including layout, stocking limits, and location profiles
- Describe purchase orders, item arrival journals, and cross-docking

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- Describe inventory concepts, including reservations, picking and packing, replenishment, shipments, counting, and inventory on hand
- Describe transportation management

### Module 9: Describe manufacturing strategies in Dynamics 365 Supply Chain Management

- Describe manufacturing types
- Describe manufacturing strategies, including make-to-order (MTO), make-to-stock (MTS), and configure-to-order (CTO)
- Describe item tracking and tracing processes
- Describe tools that you can use to manage shop floors
- Describe master planning
- Lab: Create a production order

### Module 10: Describe Dynamics 365 Commerce capabilities

- Describe Commerce capabilities
- Describe Commerce channels and channel management concepts
- Describe distributed order management (DOM)
- Describe pricing and discounts
- Describe product hierarchies and assortments
- Describe e-commerce capabilities
- Lab: Create a product assortment

# Module 11: Describe Dynamics 365 Commerce clienteling capabilities and Dynamics 365 Fraud Protection

- Describe loyalty and clienteling concepts.
- Describe how Commerce uses Dynamics 365 Customer Insights
- Describe how Fraud Protection reduces fraudulent activities in the system

### Module 12: Explore Dynamics 365 Human Resources core capabilities

- Describe use cases for Human Resources
- Describe workers and positions
- Describe the hire-to-retire process
- Describe compensation and benefits capabilities
- Describe leave and absence capabilities
- Describe compliance features

### Module 13: Explore personnel management capabilities in Dynamics 365 Human Resources

- Describe self-service capabilities
- Describe leave and absence capabilities
- Describe employee training and certification features
- Identify integration options between Dynamics 365 Human Resources and LinkedIn

### Module 14: Identify project life cycle management capabilities in Dynamics 365 Project Operations

- Describe Project Operations capabilities
- Describe project-based services and project types
- Describe how Project Operations support different industries
- Describe the project life cycle
- Describe project sales capabilities
- Describe project contract capabilities
- Describe project pricing capabilities
- Describe project purchase orders

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# Module 15: Describe the project planning and execution capabilities of Dynamics 365 Project Operations

- Describe project planning capabilities
- Describe project scheduling and resourcing
- Describe project budget capabilities
- Describe the work breakdown structure
- Describe project invoicing capabilities
- Describe project cost-tracking capabilities

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